

NAVIGATE



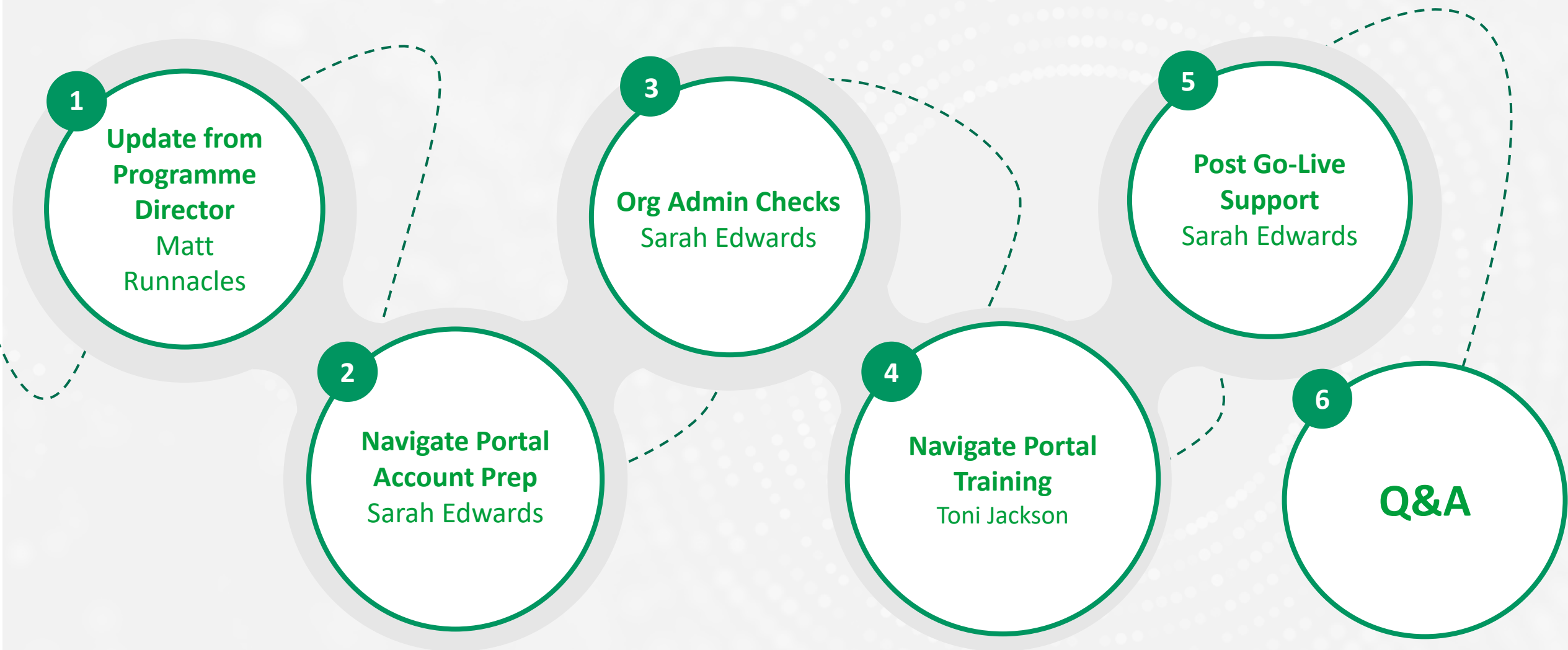
Customer Countdown

Getting you ready for Go-Live

Webinar:

12 November 2025

Overview of today's session





Ask us

Join: slido.com

#GO-LIVE

Competition Law Compliance

- MIB is committed to competition law compliance.
- The consequences of non-compliance are grave – both organisations and individuals can be fined, and individuals may even be sent to jail.
- All MIB and industry meetings, formal and informal, must avoid areas that might fall foul of competition law.
- Examples include discussion of arrangements or prices and standard conditions, the exchange of commercially sensitive market information or the sharing-out of markets.
- If the meeting Chair feels that the meeting is in danger of breaching competition law, they may bring the discussion to an immediate close, terminate the meeting altogether, or ask individual members to leave.

If any member has similar concerns at any time, they should raise them immediately on slido.com

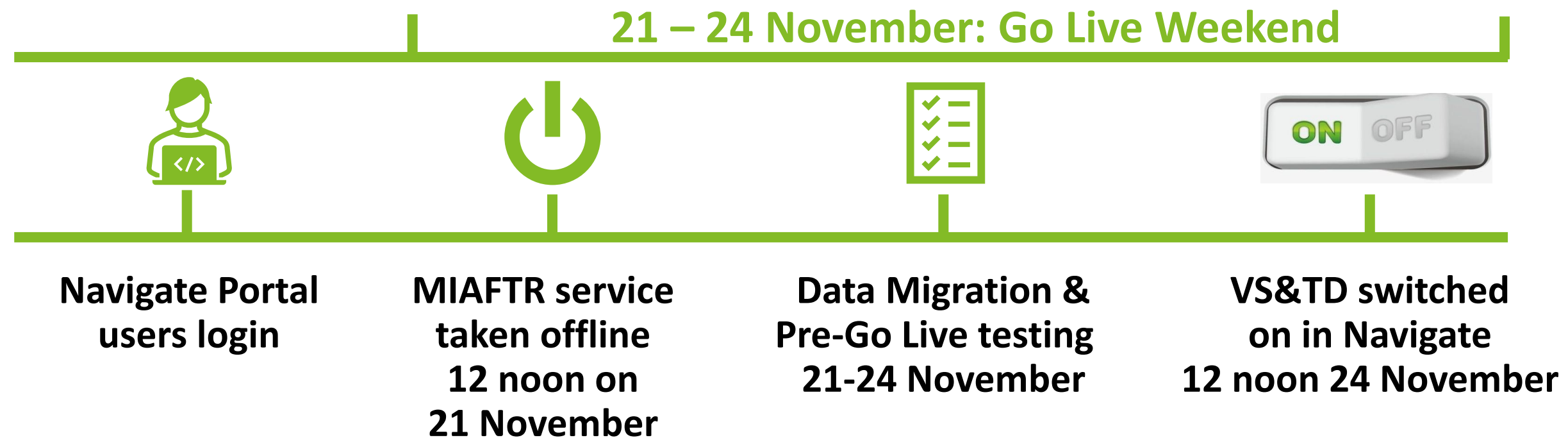
#GO-LIVE



Update from Programme Director

Matt Runnacles
Programme Director

What's left to do?



Navigate VS&TD - Go-Live weekend schedule

MIB Activity

Milestone

Customer Activity

Communication

Friday 21 November

*23:59 20-Nov
SFTP Submission Cut-off

12:00 MIAFTR API & Portal
Submission & Enquiry Cut-off

12:00 onwards
MIB Migration Activities

Saturday 22 November

06:00-12:00

MIB Migration Validation
& Internal MIB Testing

12:00 Access for Customer Testing
Orgs into Navigate VS&TD

12:00-14:00
API Customer Testing – Group 1

14:00-16:00
Portal Customer Testing Group
API Customer Testing – Group 2

16:00-19:00
MIB Review of Migration & Testing

19:00-20:00
Update Testers & Data Recipients

Sunday 23 November

09:00-11:00
API Customer Testing – Group 3
Customer Re-testing if Required

11:00-16:00
MIB Final Testing
& Checks for Monday Launch
Data Recipient Activities

16:00-18:00
MIB Review of Final Testing & Checks

18:00-19:00
Comms to industry if Go-Live delayed

Monday 24 November

02:00 DR Files Created in Navigate

08:00-12:00
MIB Final Go-Live Activities

12:00 Navigate VS&TD Go-Live
**Timing tbc if delays of any final fixes*

12:00-onwards
MIB Warranty Support in Place
Ongoing until Jan-26

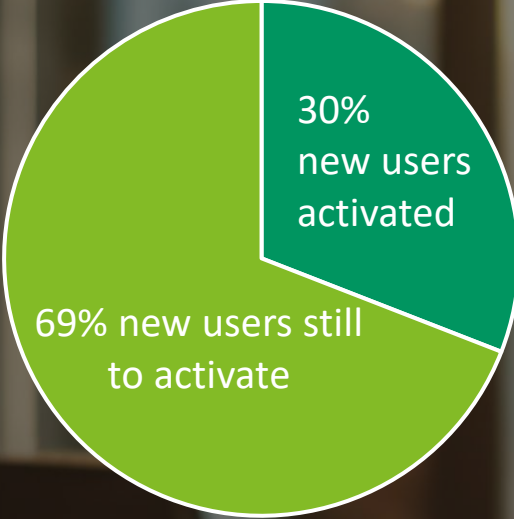
Navigate portal accounts & Org Admin checks

Sarah Edwards
Head of Product

Navigate portal account preparations



c.6000 users with
VS&TD roles now set
up in Navigate



Category	Percentage
new users activated	30%
new users still to activate	69%

30%
new users
activated



Quick Start Guide &
demo video
now available



Opportunity for
final check in with
Engagement lead



120 Org Admins joined
training workshop



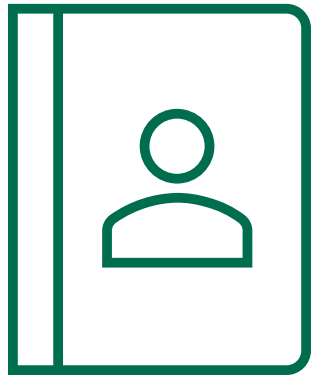
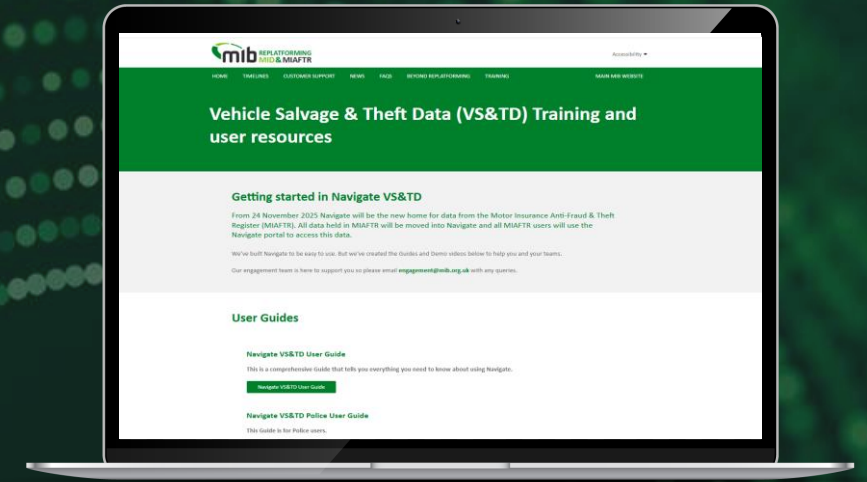
Org Admin
Guide
available

Org Admin pre-Go Live checklist

1. Have all your new users activated their account and can they see the VS&TD tile? 
2. Can your existing users who need VS&TD see the VS&TD tile? 
3. Do your users have the correct VS&TD roles assigned? 
4. Are your Organisation's supply codes correct, and do they have the correct status? 
5. Are the correct Delegated Authorities (DAs) listed against the correct supply code? 

Portal training materials

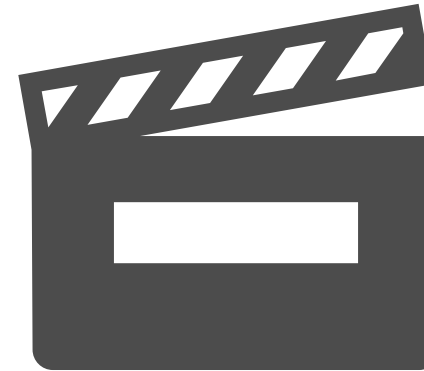
www.mib.org.uk/replatforming/training



User Guide



Quick Start
Guides



Demo Videos



FAQs

NAVIGATE

PHASE 2

Next steps & key actions



Org Admins
complete pre-Go
Live checks before
21 November:

- User activation
- VS&TD Tile
- User roles
- Supply codes
- DAs



Navigate
champions
Roll out training
within your
organisation
using the training
materials on the
microsite



Download your
Management
User reports e.g.
Search Activity
from the MIAFTR
Portal before
Friday 21
November.



Don't forget!
MIAFTR will be
unavailable from
12 noon onwards
on 21 November -
save details of
claims you didn't
process so you can
add them into
Navigate VS&TD
from Monday 24
November.

Your Navigate Engagement Team



Toni Jackson

Senior Customer
Engagement Manager



Alicia Patel

Customer Engagement
Manager



Amy Robinson

Customer Engagement
Manager



Natalie Baxter

Customer Engagement
Manager



Jenny Bond

Customer Engagement
Manager



Iny Moosagee

Customer Engagement
Manager



Sam Bonner

Customer Engagement
Manager



Olivia King

Customer Engagement
Manager

Queries about Phase 2



engagement@mib.org.uk

NAVIGATE

Queries about current MIAFTR services
including access or password issues



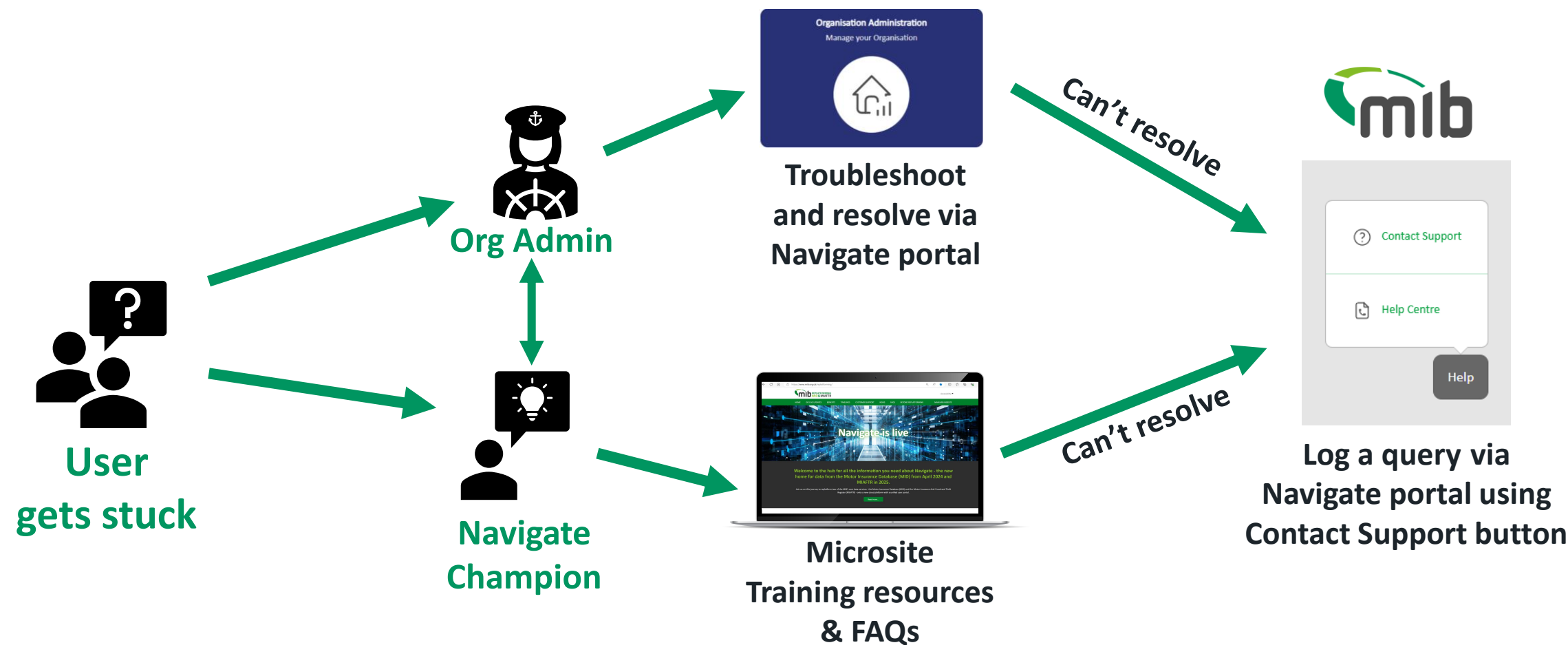
CUEandMIAFTRMailbox@mib.org.uk

MIAFTR
Motor Insurance Anti Fraud & Theft Register

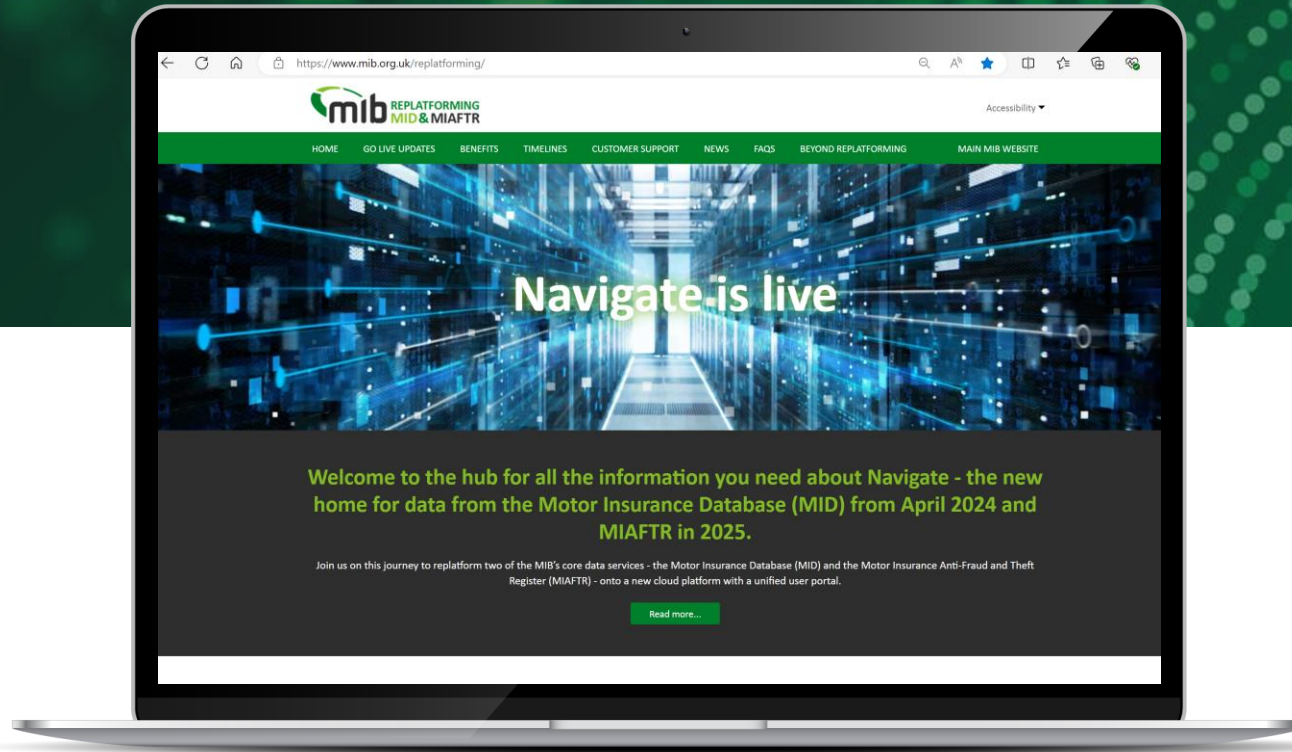
Post Go-Live Support

Sarah Edwards, Head of Product

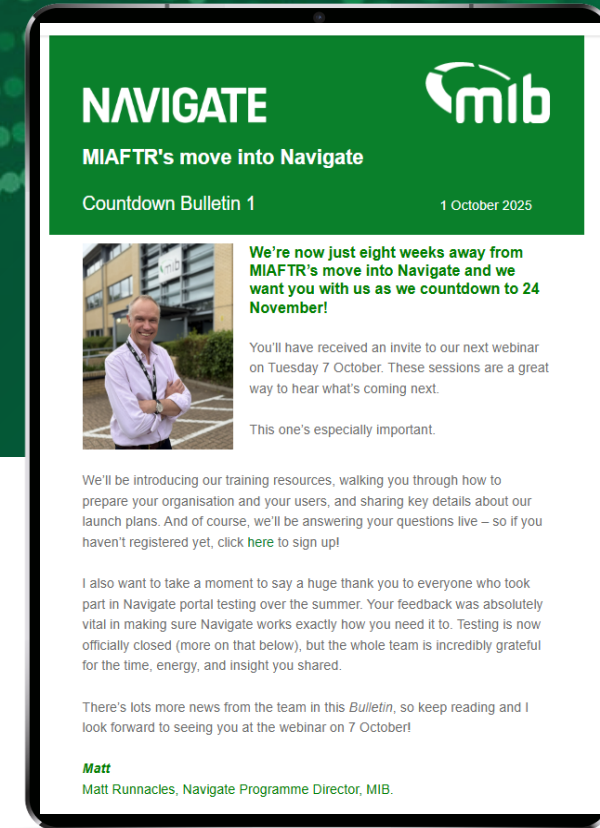
User Support process



Get the latest updates



➤ **Our microsite**
[mib.org.uk/replatforming](https://www.mib.org.uk/replatforming)



✉ **Countdown Bulletins**



Ask us

Join: slido.com

#GO-LIVE

Thank you