

NAVIGATE



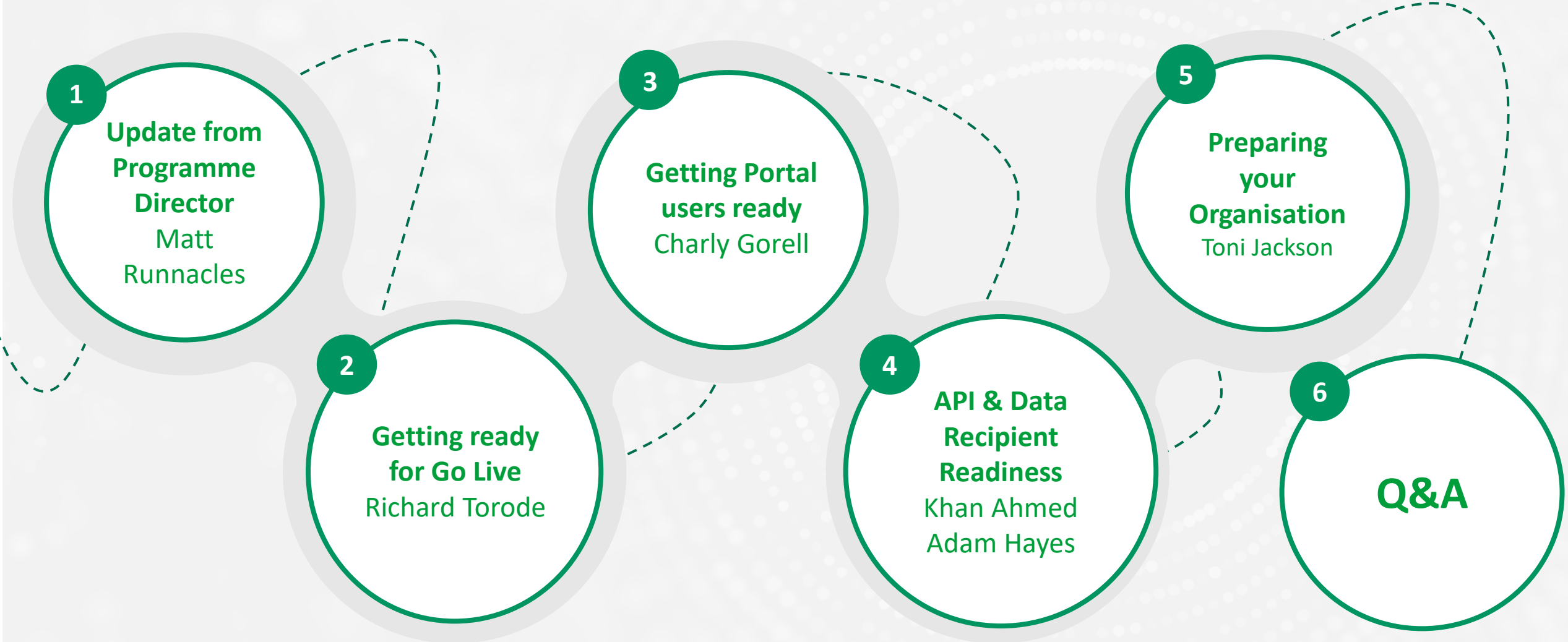
Customer Countdown

Getting you ready for Go-Live

Webinar:

7 October 2025

Overview of today's session





Ask us

Join: slido.com

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Competition Law Compliance

- MIB is committed to competition law compliance.
- The consequences of non-compliance are grave – both organisations and individuals can be fined, and individuals may even be sent to jail.
- All MIB and industry meetings, formal and informal, must avoid areas that might fall foul of competition law.
- Examples include discussion of arrangements or prices and standard conditions, the exchange of commercially sensitive market information or the sharing-out of markets.
- If the meeting Chair feels that the meeting is in danger of breaching competition law, they may bring the discussion to an immediate close, terminate the meeting altogether, or ask individual members to leave.

If any member has similar concerns at any time, they should raise them immediately on slido.com

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Update from Programme Director

Go-Live Date confirmed for 24 November 2025

Matt Runnacles
Programme Director

MIAFTR will move into Navigate

24 November 2025



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How did we get to a “Go” decision?



**Org Freeze/
Code Freeze**



**Customer
Testing
Complete**

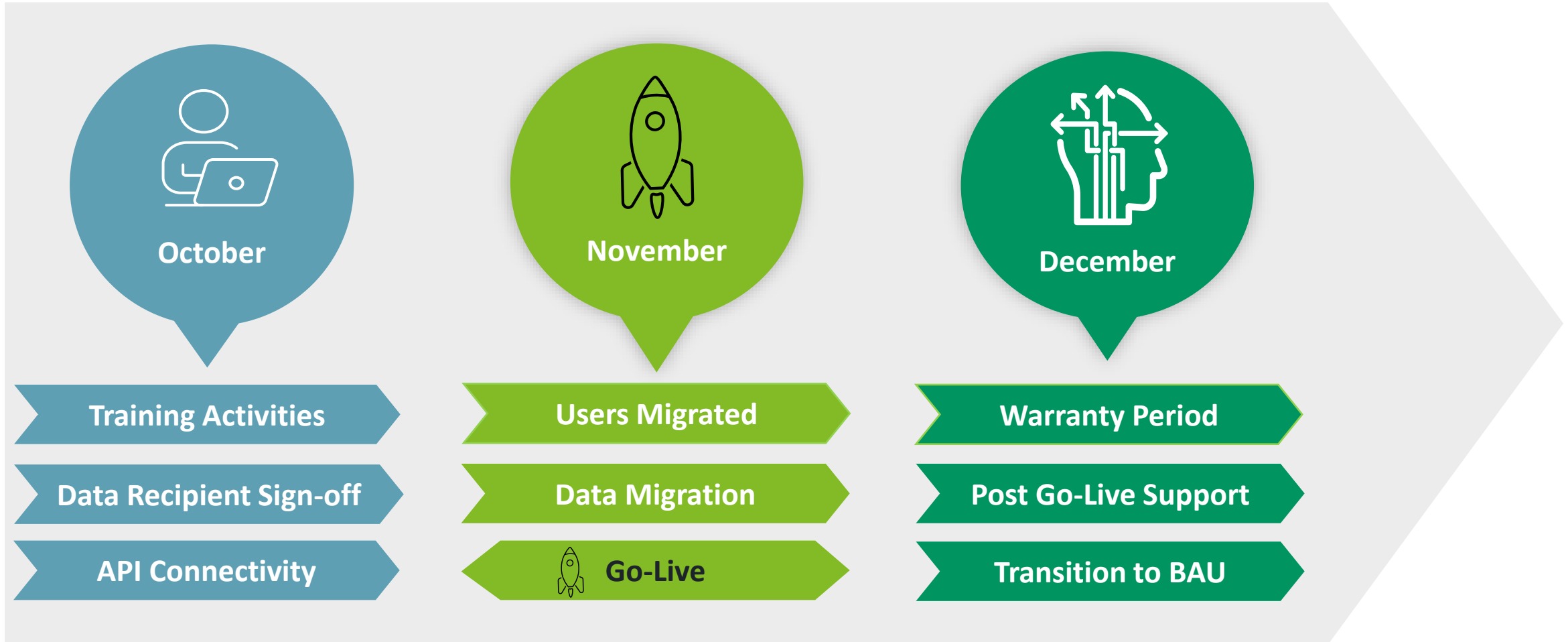


**Backlog
prioritised
and agreed**



**Cutover plan
from now
until Go Live**

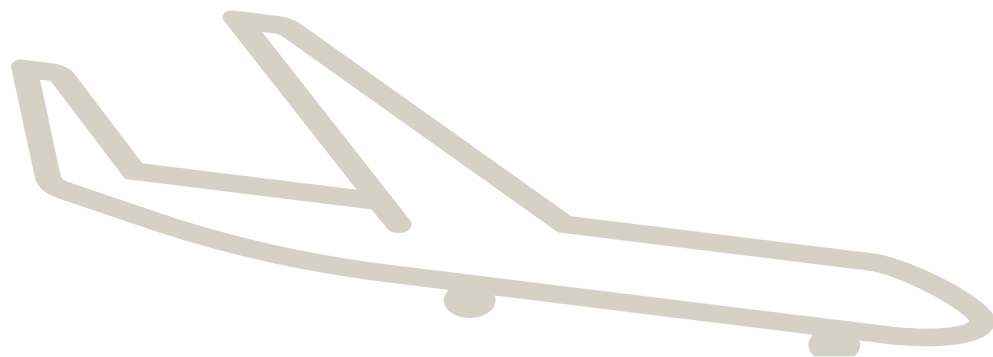
Final Preparations



Preparing for a smooth Go-Live

Rich Torode
Service Transition and Cutover Manager

Gliding into Go-Live



Dress rehearsal
& final checks



User Migration
1-2 November



Supporting users with
account activation

Navigate VS&TD - Go-Live weekend schedule

MIB Activity	Milestone
Customer Activity	Communication

Friday 21 November	Saturday 22 November	Sunday 23 November	Monday 24 November
*23:59 20-Nov SFTP Submission Cut-off			02:00 DR Files Created in Navigate
	06:00-12:00 MIB Migration Validation & Internal MIB Testing		08:00-12:00 MIB Final Go-Live Activities
12:00 MIAFTR API & Portal Submission & Enquiry Cut-off	12:00 Access for Customer Testing Orgs into Navigate VS&TD	09:00-11:00 API Customer Testing – Group 3 Customer Re-testing if Required	12:00 Navigate VS&TD Go-Live <i>*Timing tbc if delays of any final fixes</i>
12:00 onwards MIB Migration Activities	12:00-14:00 API Customer Testing – Group 1 14:00-16:00 Portal Customer Testing Group API Customer Testing – Group 2	11:00-16:00 MIB Final Testing & Checks for Monday Launch Data Recipient Activities	12:00-onwards MIB Warranty Support in Place Ongoing until Jan-26
	16:00-19:00 MIB Review of Migration & Testing	16:00-18:00 MIB Review of Final Testing & Checks	
	19:00-20:00 Update Testers & Data Recipients	18:00-19:00 Comms to industry if Go-Live delayed	

All listed times are in the UK time zone (GMT)

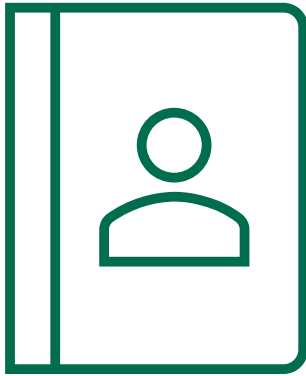
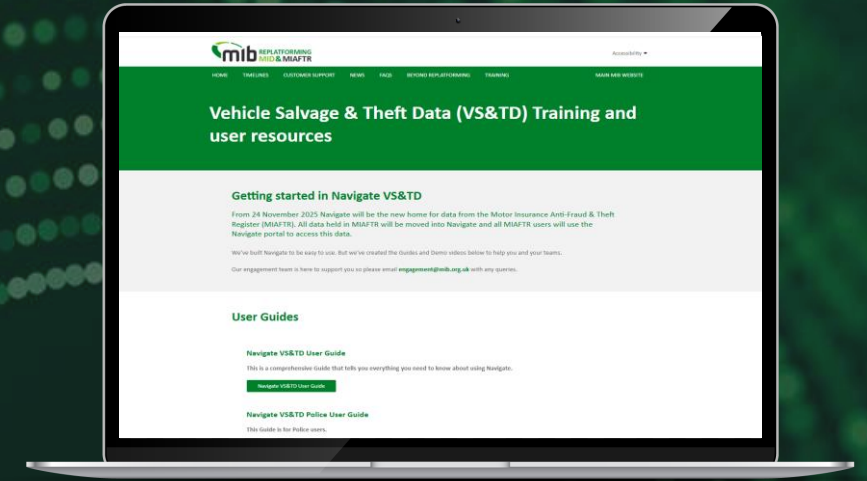
V1.0

Getting Portal users ready with training materials

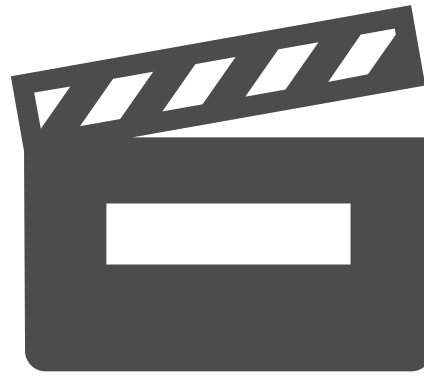
Charly Gorell
Navigate Product Manager

Portal training materials

www.mib.org.uk/replatforming/training



User Guides



Demo Videos



FAQs

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PHASE 2

Navigate Champions



Ensure portal users review and understand the training materials



Act as a first point of contact for colleague's questions



Know where to find answers in the training guides, demos and FAQs



Understand how to raise queries with MIB if needed.



API Customer Readiness

Khan Ahmed

API Product Owner

API route to Live

**Smoke & Connectivity
Testing Confirmation**

**Preparation for
Go-Live Weekend**

**Go-Live
Weekend**

Our Data Recipients

Adam Hayes

Delivery & Engagement Manager – Data Recipients

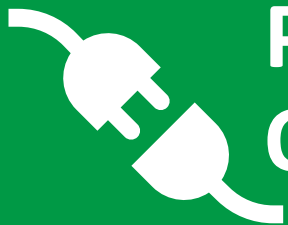
Supporting our Data Recipients



**Testing
Completion**



**Data
Recipient
Agreements**



**Production
Onboarding**



**Cutover
Planning**

Preparing your Organisation

What you need to do before Go-Live

Toni Jackson
Senior Customer Engagement Manager

Readiness Checklist for October



**Review, update
and validate
your users in
current MIAFTR
ready for
migration**



**Nominate your
Navigate
Champion(s) &
share training
materials**



**Sign your
Navigate
Agreement**



Your Navigate Engagement Team



Toni Jackson

Senior Customer
Engagement Manager



Alicia Patel

Customer Engagement
Manager



Amy Robinson

Customer Engagement
Manager



Natalie Baxter

Customer Engagement
Manager



Jenny Bond

Customer Engagement
Manager



Iny Moosagee

Customer Engagement
Manager



Sam Bonner

Customer Engagement
Manager



Olivia King

Customer Engagement
Manager

Queries about Phase 2



engagement@mib.org.uk

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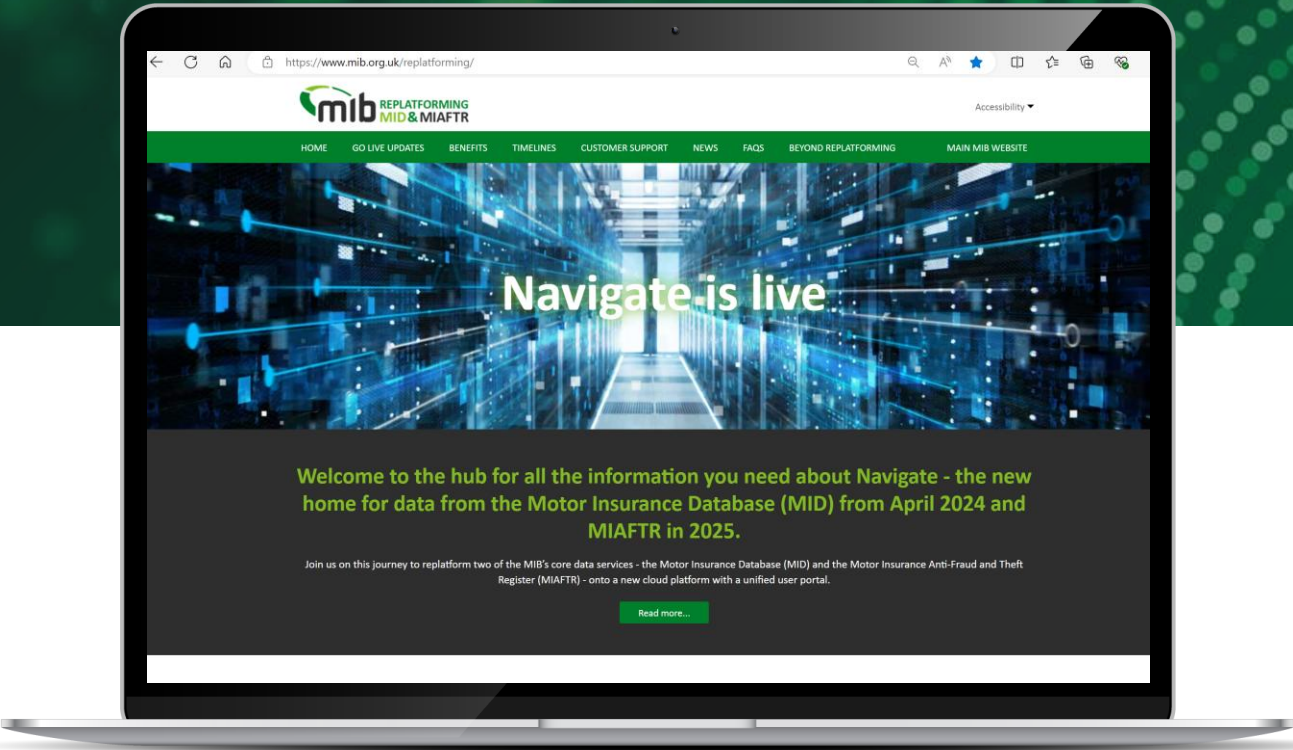
**Queries about current MIAFTR services
including access or password issues**



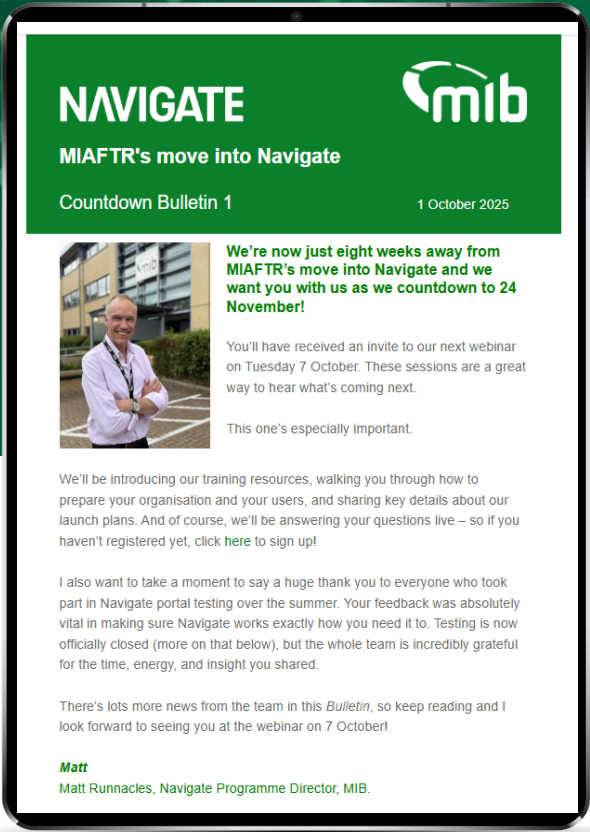
CUEandMIAFTRMailbox@mib.org.uk

MIAFTR
Motor Insurance Anti Fraud & Theft Register

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[mib.org.uk/replatforming](https://www.mib.org.uk/replatforming)



✉ **Countdown Bulletins**



Ask us

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Thank you