

The logo for NAVIGATE, with the word in white capital letters and the 'A' highlighted in green.

NAVIGATE



# Progress Update

What we've achieved so far and how it's going

Webinar 4: 30 July 2025



# Ask us

Join: [slido.com](https://www.slido.com)

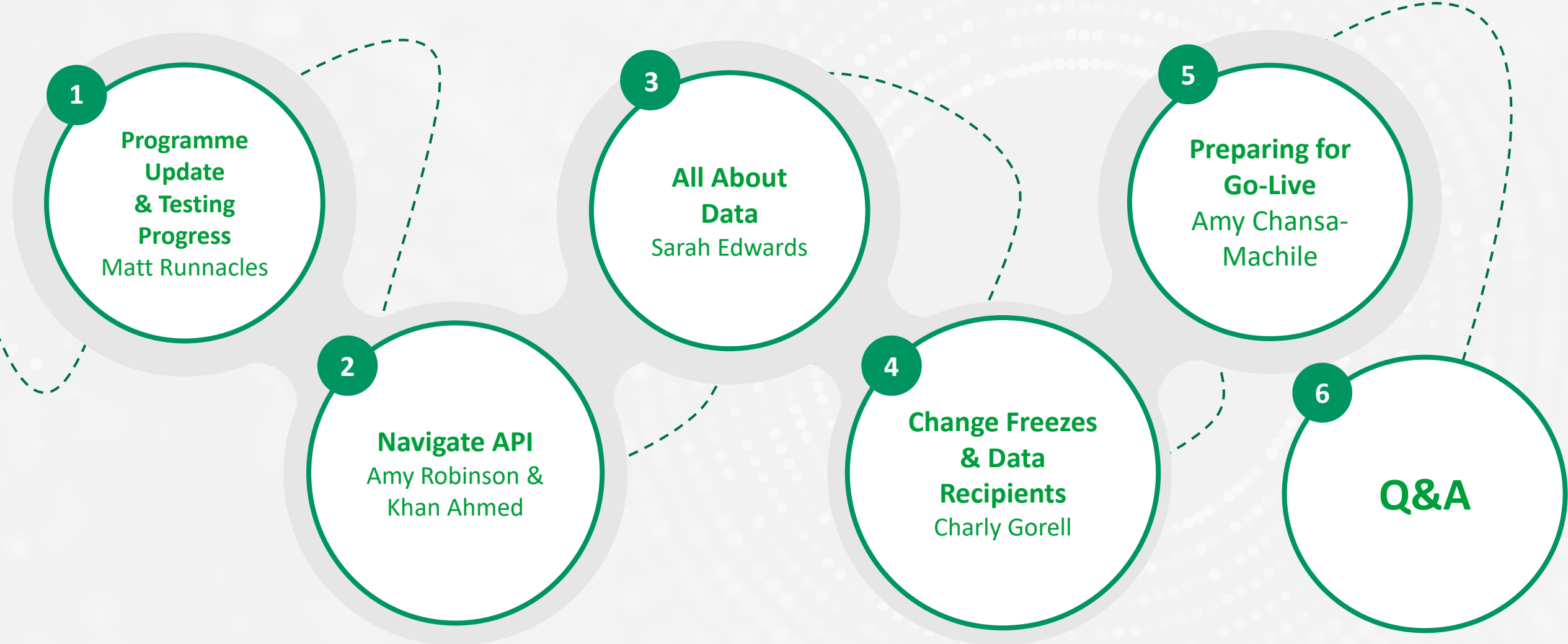
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# Competition Law Compliance

- MIB is committed to competition law compliance.
- The consequences of non-compliance are grave – both organisations and individuals can be fined, and individuals may even be sent to jail.
- All MIB and industry meetings, formal and informal, must avoid areas that might fall foul of competition law.
- Examples include discussion of arrangements or prices and standard conditions, the exchange of commercially sensitive market information or the sharing-out of markets.
- If the meeting Chair feels that the meeting is in danger of breaching competition law, they may bring the discussion to an immediate close, terminate the meeting altogether, or ask individual members to leave.

**If any member has similar concerns at any time, they should raise them immediately on Slido (#NAVPROGRESS)**

# Overview of today's session





# Update from Programme Director

## Looking ahead to our August checkpoint

Matt Runnacles  
Programme Director, working on behalf of MIB

# Achievements

- Portal development completed on time
- Significant progress on API connections
- Customers that send 98% of the data into MIAFTR have now signed-up to use Navigate
- Customers that send almost 80% of the data into MIAFTR have completed Navigate testing
- Data migration dry runs going well – all data from MIAFTR landing safely in Navigate
- Parallel runs progressing to plan

# Portal Testing so far...

55 customers out of 247, have  
completed Portal testing

870 calls to support  
customers through testing

224 testing related  
queries resolved

Less than 3 high priority  
bugs identified

After 3 months of portal  
testing, we only have  
4 low priority customer  
bugs to be resolved

# What you said...

*"Everything I tested worked well, the system was easy to use...and the audit trail is useful, it clearly highlights the changes made"*

*"Excellent support received – we had two meetings during testing!"*

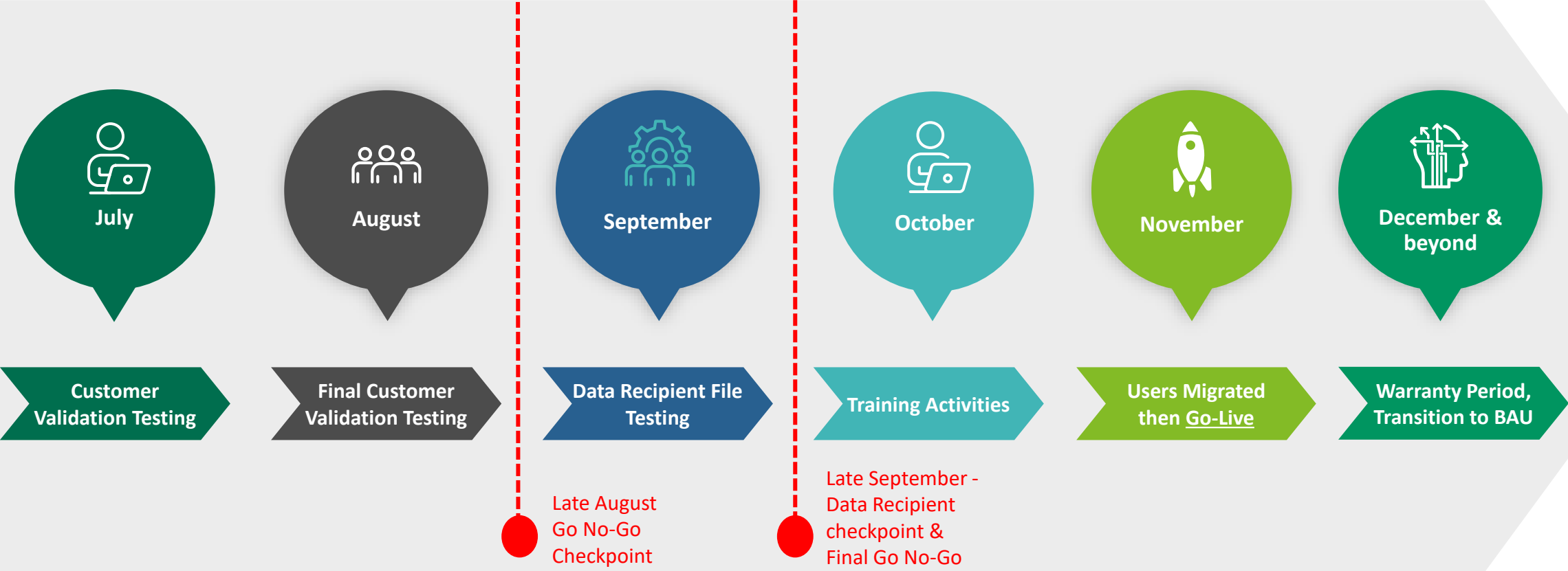
*"We all agree that the new system is easy to use and straightforward. We'll be confident to use it, when it comes into play"*

*"The new system looks fresher – it makes the old MIAFTR look very dated!"*

*"Excellent testing process"*



# Countdown to Go Live



# Navigate API

## Onboarding progress so far and look ahead

Khan Ahmed - API Product Owner, working on behalf of MIB

Amy Robinson - MIB Engagement Lead

# API Customer Testing



**15 API  
organisations  
have  
successfully  
developed  
version 2**



**Last customer to  
complete testing  
this week**



**All bugs and  
issues addressed  
and resolved**

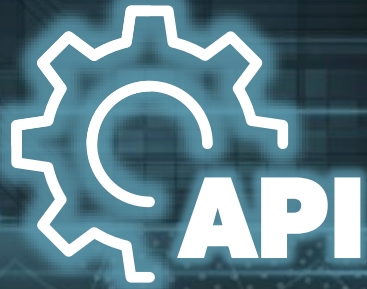


**Customers felt  
fully  
supported  
throughout**



**Preparations  
for next steps**

# Enhance your interaction with Navigate using API



**Improved performance  
and reliability**

**Future fit**

**Register your organisation [HERE](#)**

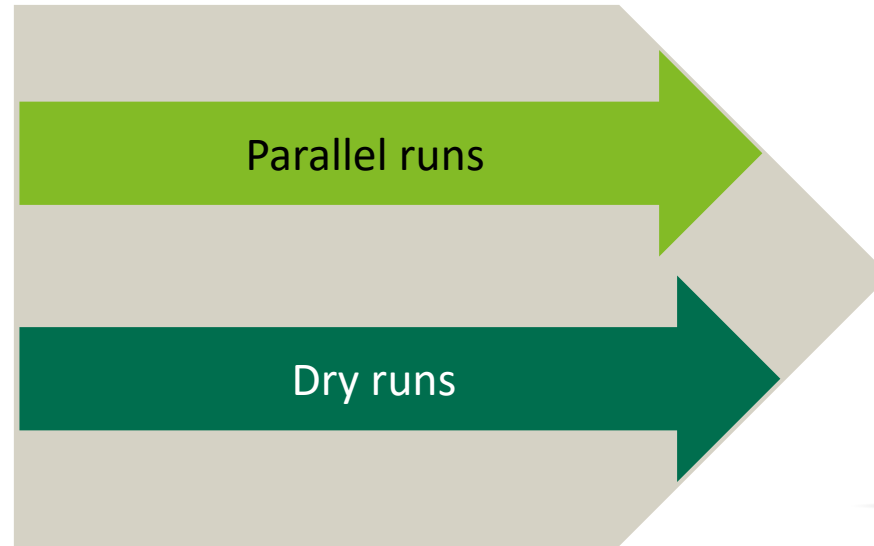
# All About Data

**A look at our Data Migration approach for Phase 2 & future Data Quality opportunities**

**Sarah Edwards, Head of Product, MIB**



# Data Migration testing - Progress so far



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PHASE 2



# ACCELERATING TO ZERO



Our commitment to end uninsured driving for good

## MIB calls for uninsured driving fine to be quadrupled to £1200



The Motor Insurers' Bureau has made a commitment "to eradicate uninsured driving for good" as part of its newly published five year plan.

The UK not-for-profit has been developing its *Accelerating to Zero* strategy in collaboration with the industry, police and key partners since the arrival of

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NEWS

MIB pledges to end uninsured driving

by Scott McSee  
@SKPMcSee  
21 Jul 2025  
Indicative reading time: 2 minutes

The Motor Insurers' Bureau has committed to ending uninsured driving for good, as part of a new five-year strategy.

In a bid to make roads safer and save the insurance industry hundreds of millions of pounds every year, the MIB has been developing its *Accelerating to Zero* strategy in collaboration with the industry

Insurance POST Diversity Inclusion in Insurance Awards 2025

Entry deadline: 1 August

Enter now

## Hit-and-run victim criticises 'appalling' sentence given to uninsured driver

Ieuan Parry, who was 24 when he was struck by the uninsured motorist fleeing police, tells Sky News of his "nightmare" ordeal - including the "agony" of "phantom pain" after his leg was amputated.



David Mercer

Assistant editor @DavidMercerSky

Saturday 19 July 2025 08:08, UK



## ACCELERATING TO ZERO



We will make powerful shifts to end uninsured driving for good



We'll do even more to keep helping people rebuild their lives



We'll make sure data drives the good we do

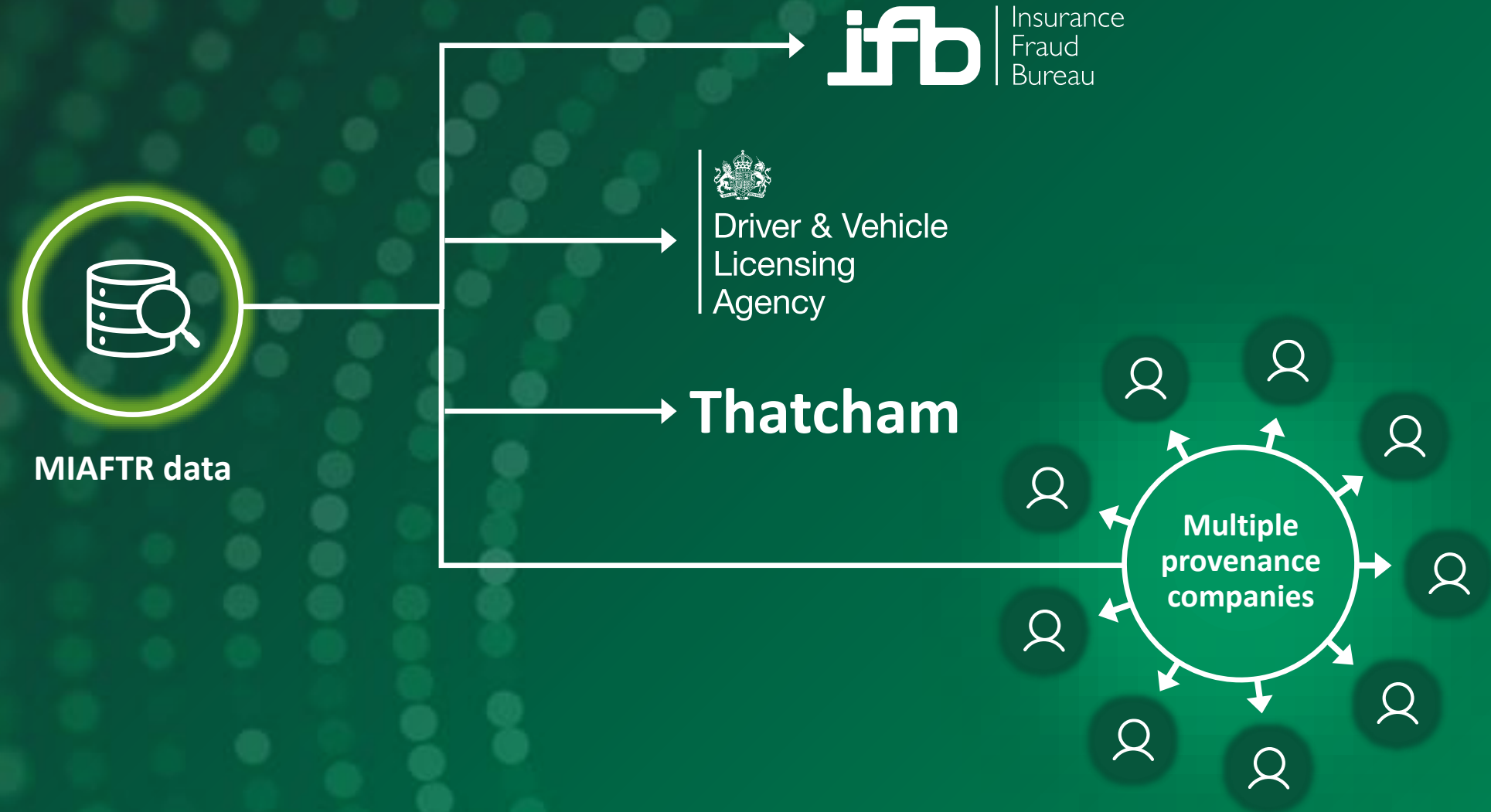


We'll get ahead of the connected and self-driving vehicle revolution

# Change freezes in MIAFTR

Starts from (until Go-Live)	What's Changing	What It Means for You
<b>1 Aug 2025</b>	<b>API User, New Organisation, Branch and Relationship Freeze</b>	You won't be able to add API users and we won't accept any new organisations, branches or relationships. This keeps migration mapping stable.
<b>10 Oct 2025</b>	<b>Organisation/Branch Edits Freeze</b>	Editing or deleting insurer profiles will be disabled to protect data structure.
<b>31 Oct 2025</b>	<b>User Management Freeze</b>	No changes can be made to users in the MIAFTR portal. This ensures accurate user migration and access setup.
<b>21 Nov 2025</b>	<b>Full MIAFTR Data Freeze</b>	MIAFTR will go offline. No changes to claims, contacts, or alerts during migration.

# Data Recipients



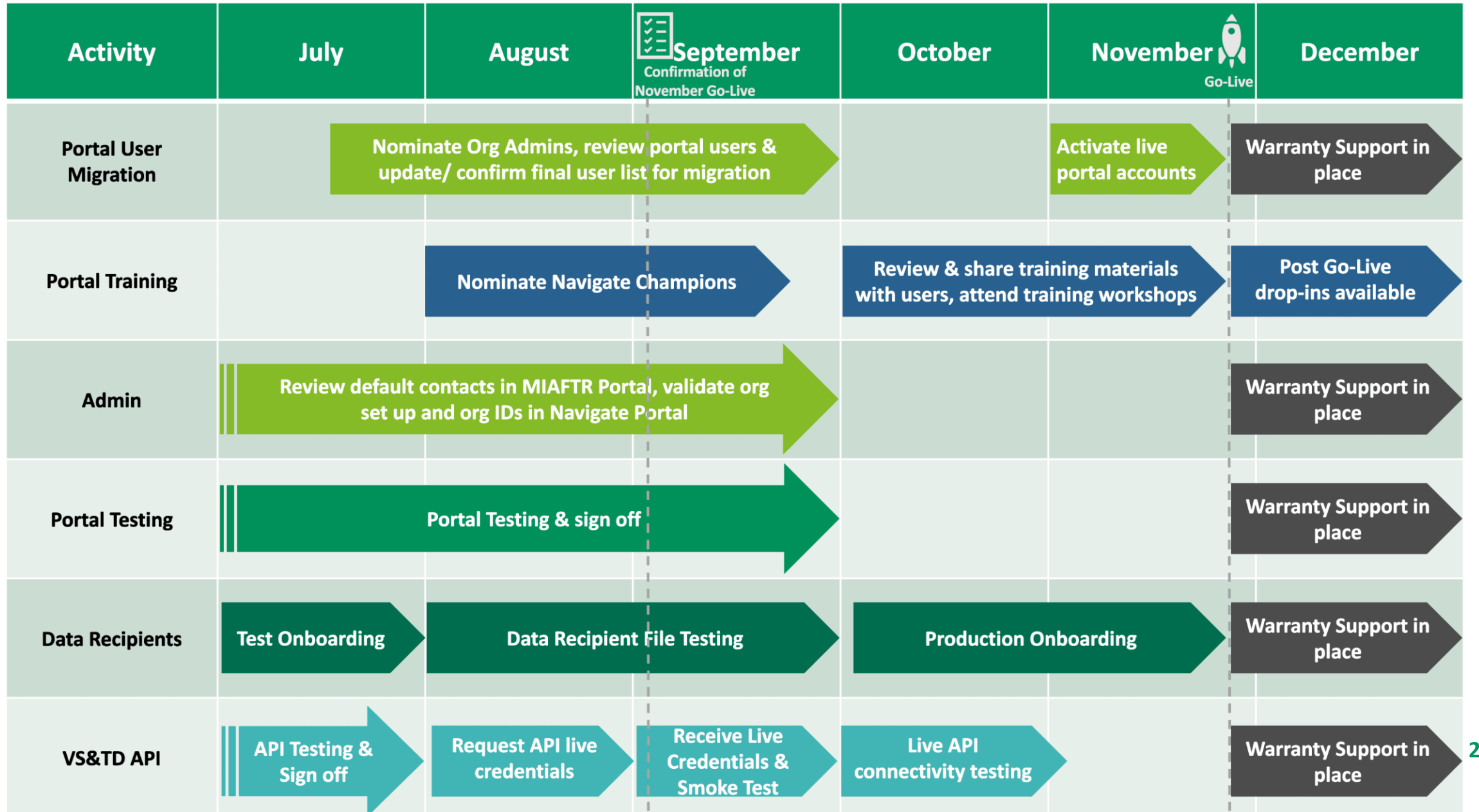


# Preparing for Go-Live

**What you need to do to get your organisation  
Go-Live ready**

**Amy Chansa-Machile, Onboarding & Customer Testing Manager**

# Your Readiness Roadmap





# Readiness Checklist for August



**Complete Portal  
Testing, validate  
your set up &  
Subscriber codes**



**Nominate your  
Organisation  
Administrators**



**Nominate your  
Navigate  
Champion(s)**

# Your Navigate Engagement Team



**Toni Jackson**

Senior Customer  
Engagement Manager



**Alicia Patel**

Customer Engagement  
Manager



**Amy Robinson**

Customer Engagement  
Manager



**Natalie Baxter**

Customer Engagement  
Manager



**Jenny Bond**

Customer Engagement  
Manager



**Iny Moosagee**

Customer Engagement  
Manager



**Sam Bonner**

Customer Engagement  
Manager



**Olivia King**

Customer Engagement  
Manager

**Queries about Phase 2**



[engagement@mib.org.uk](mailto:engagement@mib.org.uk)

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**Queries about current MIAFTR services  
including access or password issues**

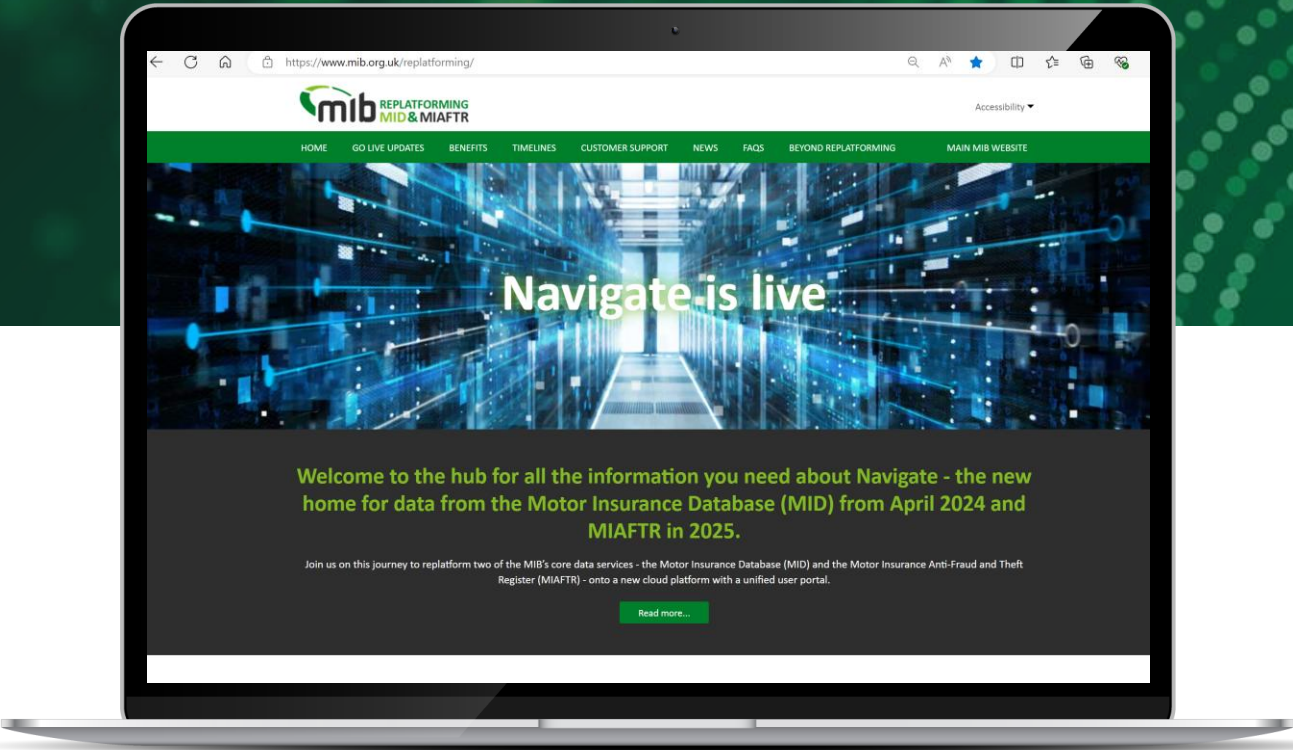


[CUEandMIAFTRMailbox@mib.org.uk](mailto:CUEandMIAFTRMailbox@mib.org.uk)

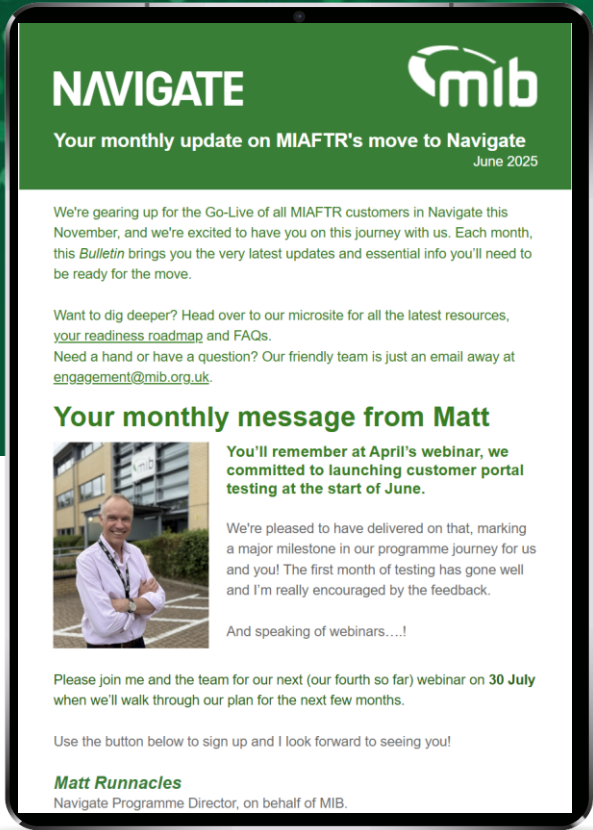
**MIAFTR**  
Motor Insurance Anti Fraud & Theft Register



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[mib.org.uk/replatforming](https://mib.org.uk/replatforming)



✉ **Our monthly Bulletin**



# Ask us

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**Thank you**