

Technical Information Sheet – TIS03

Transitioning from MID Batch file Experian (STS) submission method to Navigate SFTP

Introduction

MIB is replatforming our MID and MIAFTR services onto a new, single, cloud-based platform. Navigate will be the new home for Motor Insurers' Database (MID) and Motor Insurance Anti-Fraud Theft Register (MIAFTR) data and insight.

This document is for customers using Experian STS (Secure Transfer System), who **will need to transition** from this current submission method to the Navigate platform Secure File Transfer Protocol (SFTP) method.

Information that will support customers on what to do, when to do it and what support MIB will provide is below.

1 What's changing

Customers may be using one or a combination of methods which **will** need to transition to be able to use Navigate for MID from November 6, 2023.

MID Submission method	Used by	Description
Experian Secure Transfer System (STS)	Insurer/ Delegated Authorities	A process used by insurers/ DA to submit data from an underwriting system in batch files to the MID.

2 Customers impacted

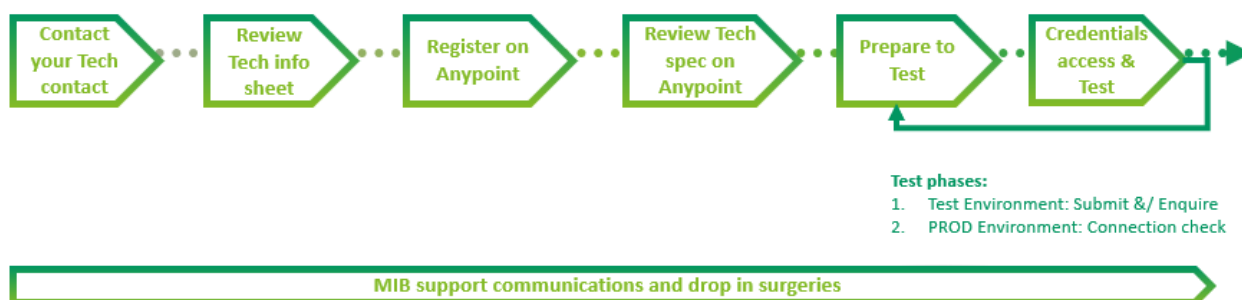
If you are unsure whether your organisations, uses STS, please contact us for assistance.

3 What this means for you

Customers using Experian STS to submit files will need to make changes to the endpoint location for submitting data and receiving results files, as a result of this change user credentials will also be changed. Navigate will use Azure data lake based SFTP location for customers to submit their files. There will not be any changes to the file formats for MID1 and MID2 record, and batch file formats.

4 Moving to SFTP (Secure File Transfer Protocol)

Many of our customers already submit data using SFTP (known as STS in MID). There are six steps in preparing to move:



- **Step 1 Contact your Technical contact(s)**

Ensure you have identified all the people who will need to be involved in the technical changes, including nominating a primary technical contact. Please inform MIB of any changes via engagement@mib.org.uk

- **Step 2 Review Technical Info Sheet**

MIB will provide you with Technical Information sheets on what is changing, what it means for you, what you need to do and what support materials are available.

- **Step 3 Register on Anypoint**

Technical specifications will be provided through the **MuleSoft Anypoint** platform. An e-mail will be sent to your named technical contact with instructions on how to access Mulesoft Anypoint and retrieve this information.

- **Step 4 Review Technical Specification**

Your technical contact should review the spec/s and understand what your organisation will need to change and ensure resource will be available to prepare and test.

- **Step 5 Prepare to Test – (Test Environment)**

Do as much as you can before receiving your credentials and the Test Environment opening.

- **Step 6 Credentials, access and test (Test Environment)**

You will receive your unique credentials and can make any changes needed. You can then test.

Further information will be made available nearer the time and there will be support available.

- **Repeat steps 5-6 (Production environment connectivity test)**

Change interface configuration to connect the end point and test your system-to-system connectivity with your new credentials.

5 What you need to do

Now:

- Check which submission methods your organisation uses. MIB is emailing all customers we believe use Experian STS. If our records are not correct, please inform us.
- Identify and engage any stakeholders in your organisation who will be affected by this change.
- Identify and engage with any stakeholders in external organisations who will be affected by this change, E.g., Software houses managing a service to submit files on your behalf.
- Check which contacts at your organisation need to receive communications from MIB about file submission methods and let MIB know of any changes.

Then:

- Work with the internal and external stakeholders to review and plan the technical changes.

6 Timescales

6.1 For moving to Navigate SFTP (Secure File Transfer Protocol)

May – Technical documentation available.

- MIB will contact you with Anypoint registration instructions.
- MIB will release technical specifications in Anypoint for new Navigate methods.
- MIB will provide testing support information.

June – Technical support available.

- MIB will schedule a series of surgeries to support answering customer questions on the technical changes ahead of testing commencing.

July – Technical testing commences.

- MIB will provide you with end points and your individual test credentials.
- MIB will open the Navigate Test Environment, for three months.

October - Production environment opens, post successful customer validation testing.

- MIB will provide you with end points and your individual production credentials.
- Production environment opens for final connectivity test. – Technical testing commences.

7 Where to get support

MIB is supporting customers through this technical change in several ways:

- Go to the MIB's [microsite](#) Customer Support/Technical, Testing and Integration for related Technical Information Sheets and the latest information.
- Email the business change team at engagement@mib.org.uk
- There will also be opportunities to speak to MIB's technical team to ask questions.

ENDS