

# **Accessibility Policy**

## Motor Insurers' Bureau Accessibility Policy

Motor Insurers' Bureau is committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability.

#### 1 Guidelines and Standards

This website endeavours to conform to level Double-A of the World Wide Web Consortium (W3C) Web Content Accessibility Guidelines 2.0.

This site has been built using code compliant with W3C standards for HTML and CSS. The site displays correctly in current browsers and using standards compliant HTML/CSS code means any future browsers will also display it correctly.

# 2 Exceptions

Whilst the Motor Insurers' Bureau website strives to adhere to the accepted guidelines and standards for accessibility and usability, it is not always possible to do so in all areas of the website.

## 3 Contact information

We are continually seeking solutions that will bring all areas of the site up to the same level of overall web accessibility. In the meantime should you experience any difficulty in accessing the Motor Insurers' Bureau website or have any concern about material which appears on our site, please do not hesitate to contact our Customer Services Manager:

E-mail: Enquiries@mib.org.uk

Telephone: 01908 830001

Post: Customer Services Manager

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